

## Trained to track troublemakers

British Transport Police provide a policing service to rail operators, their staff and customers throughout South Yorkshire. You may see them patrolling trains and stations. They take an active role in the fight against cable theft, which causes thousands of pounds worth of damage and leads to train delays.

 You can report a crime on the railway by calling 0800 405040 or by visiting [www.btp.police.uk](http://www.btp.police.uk)








## Our eyes never shut

All our interchanges and Travel South Yorkshire Information Centres have CCTV cameras working 24/7. These serve a dual purpose. They reassure our customers that we're watching everything to keep them safe, and deter anti-social behaviour by reminding possible troublemakers that their actions will be caught on camera. If found guilty they could be prosecuted or made to pay for the damage they've done.

All trams in Sheffield are now fitted with CCTV. More trains and buses throughout South Yorkshire are getting equipped every week, helping to make your complete travel journey safer than ever before.

## Partners onboard

If you would like to contact our partners directly here are the details you will need...

-  **First**  
01709 566 000  
[www.firstgroup.com/ukbus/south\\_yorkshire](http://www.firstgroup.com/ukbus/south_yorkshire)
-  **Stagecoach**  
01226 202555  
[www.stagecoachbus.com](http://www.stagecoachbus.com)
-  **TM Travel**  
0871 200 22 33  
[www.tmtravel.co.uk](http://www.tmtravel.co.uk)
-  **Stagecoach Supertram**  
0114 272 8282  
[www.supertram.com](http://www.supertram.com)
-  **Northern Rail**  
0845 000 0125  
[www.northernrail.org](http://www.northernrail.org)
-  **South Yorkshire Police**  
101  
[www.southyorks.police.uk](http://www.southyorks.police.uk)
-  **Crimestoppers**  
0800 555 111  
[www.crimestoppers-uk.org](http://www.crimestoppers-uk.org)



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SEE  
SOMETHING  
SAY  
SOMETHING

See what Travel South Yorkshire and its partners are doing to improve your safety and security on public transport.

And find out how you can help us do even more...



[travelsouthyorkshire.com/safe](http://travelsouthyorkshire.com/safe)



## Your safety is our priority

Every day, thousands of public transport journeys are incident free. But occasionally something is said or done that needs to be pursued to prevent it from happening again.

That's why Travel South Yorkshire is committed to putting its customers first. We consider your safety and security as a key priority. We are not only working to reduce crime, but also to address people's perceptions of anti-social behaviour on public transport.

We've teamed up with South Yorkshire Police and the British Transport Police to work in partnership with First, Stagecoach, TM Travel, Stagecoach Supertram and Northern Rail, to keep you safe and your journey stress free.





## See something say something

There is no excuse for anyone spoiling your journey. If you see something, say something.

Whether you've witnessed troublemakers travelling on your bus, tram or train, you've walked past an incident at an interchange or you've seen a shelter being smashed across the street, we need to hear about it.

[travelsouthyorkshire.com/safe](https://travelsouthyorkshire.com/safe) you're only a click away from having your say. Fill in our online incident and shelter damage form where you can report anything, anonymously to us.

## Together we can make travel safer:

-  Ring our dedicated Traveline team on: 01709 51 51 51
-  Speak to any member of staff in an interchange or Travel South Yorkshire Information Centre
-  Report the incident to a bus driver or a tram or train conductor
-  Visit [travelsouthyorkshire.com/safe](https://travelsouthyorkshire.com/safe) to report a damaged shelter or any incident

## Teaming up to make travel safer

Travel South Yorkshire work with South Yorkshire Police, British Transport Police and public transport operators on a number of initiatives to help prevent incidents:

### Trojan bus operations

Police officers are the only passengers on these specially protected vehicles. They travel on routes where there are anti-social behaviour issues and stop and speak to offenders and deliver a variety of messages. This is a successful operation that is delivered in line with the educational messages we promote in all South Yorkshire schools. It has resulted in a 50% reduction in bus window damage since 2008.

### Targeting hotspot areas

If one shelter is damaged regularly, or a number of shelters are damaged in the same area, we often appeal to local residents for help. We send leaflets and targeted emails to ask anyone with useful information to come forward. This can be done confidentially by using our website or by contacting South Yorkshire Police or Crimestoppers directly. This tactic has led to successful prosecutions over recent years.

### Plain clothed officers

Occasionally it's necessary to send South Yorkshire Police officers in plain clothes on public transport or in and around interchanges to catch offenders in the act. We often do this when we receive a complaint from a customer or get information from a driver or a member of staff.

### Revenue protection checks

With the assistance of South Yorkshire Police and the British Transport Police, public transport operators carry out regular high profile checks to make sure that everyone onboard has a valid ticket. Anyone caught attempting to avoid paying their fare will be given an on the spot fine and could face prosecution.